

LIMITED WARRANTY

We warrant to the original buyer that our outdoor lighted displays lit with C7 LED bulbs will be free from defects in material and workmanship for a period of five (5) seasons of normal use and service from the date of purchase. This warranty includes light bulbs. All displays lit with rope light are warranted for a period of two (2) seasons of normal use. All garland is warranted for a period of three (3) seasons from date of purchase. All other products, including electronic animation controllers, are warranted for a period of one (1) season from the date of purchase. All warranties are limited to replacement or repair of defective product at our discretion. Our pole mount displays are designed to withstand wind speeds of up to 48 mph with no ice load. Bulb burnouts or electrical damage caused by buyer or weather are not covered by this warranty. Buyer must contact us before returning Product for warranty service. Buyer is responsible for shipping and insurance charges to return Product to us. We are responsible for shipping and insurance charges to return Product to buyer (domestic shipments only).

RETURN POLICY

Original Buyer must contact us within 10 days of delivery for return authorization. Unauthorized returns will not be accepted. Each returned item must be in its original packaging with all original materials, must include the original Packing Slip and must have the Return Authorization Number (RA #) written on the packaging along with Buyer's name and address. We will issue a credit to original Buyer for the original purchase price of the item less a 15% restocking fee.

Returns should be insured and sent freight prepaid to:

LIGHTING FACTORY
ATTN: RETURNS, RA # ____
100 W HOLIDAY LN
TONKAWA, OK 74653

144-1000-005