Product Warranty

Limited Warranty

HM Digital, Inc. ("the Company") products are warranted to the purchaser against defective materials and workmanship.

Length of Warranty

The following products are covered under the Company's warranty for **three (3) years** from date of purchase: TDS-3, TDS-4, TDS-4TM, TM-1, EC-3.

The following products are covered under the Company's warranty for **two (2) years** from date of purchase: TDS-EZ.

The following products are covered under the Company's warranty for **one (1) year** from date of purchase: COM-100, PH-200, ORP-200, PR-1, QC-1, SM-1, DM-1, DM-2, CT-1, PM-1, PM-2, PS-100, PC-100, PS-200, PS-202, PSC-150, PSC-154, AP-1, AP-2, FM-1, FM-2, CIC-150, CIC-152, PH-80, COM-80, SB-1000.

The ZT-2 does not have a factory warranty.
The PR-2 does not have a factory warranty (as of Oct. 11, 2006).

Third-party products not manufactured by HM Digital and products deemed by HM Digital to be accessories, including, but not limited to batteries, fittings, spare rods, adhesives (including Velcro), cases and calibration solutions are not covered under HM Digital's warranty.

What is covered

Repair parts and labor, or replacement at the Company's option. Transportation charges for repaired or new product to be returned to the purchaser.

Accuracy

Products are guaranteed to perform within the specified accuracy only if and when the product is calibrated properly. NOTE: HM Digital does not guarantee the calibration of any product, including factory-calibrated products. For best performance, all scientific instruments must be calibrated properly and re-calibrated periodically. For more information on calibration, see the Calibration and Maintenance page and the FAQs page.

What is not covered

Transportation charges for the defective product to be sent to the Company. Any consequential damages, incidental damages, or incidental expenses, including damages to property. This includes damages from abuse or improper maintenance such as tampering, unauthorized customization, wear and tear, water damage, or any other physical damage. The Company's products are not waterproof and should not be fully submerged in water. Products with any evidence of such damage will not be repaired or replaced. See additional note below. (NOTE - The COM-100, PH-200 and ORP-200 are watertight and completely submersible. Please ensure that the battery compartment and probe gasket ring are firmly tightened before submersing in water. The warranty does not cover water damage to the COM-100, PH-200 and ORP-200 due to parts not securely closed.)

How to obtain warranty performance

Attach to the product your name, address, description of problem, phone number, and proof of purchase (with date), package and return to:

HM Digital, Inc.
ATTN: **Returns**
5819 Uplander Way
Culver City, CA 90230
U.S.A.

All returned products MUST be included with a <u>proof of purchase</u> and a <u>description of the problem</u> for *each* product. If battery-powered, returned products MUST contain batteries (either dead or good). If a proof of purchase, batteries and problem description are not included, HM Digital reserves the right to refuse warranty service.

Implied Warranties

Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to five years from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. To the extent any provision of this warranty is prohibited by federal and state law and cannot be preempted, it shall not be applicable. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

NOTE: Warranties are product-specific. Third-party products and products deemed by HM Digital as "accessories" are not covered under warranty. Third-party products include, but are not limited to, batteries and fittings. Accessories include, but are not limited to, precipitator rods, fuses, adhesives, Velcro and product cases.