



## **All warranty claims should be handled directly through the manufacturer**

### **Warranty Policy Outline for Sunpulse brand Products:**

1 (One) year limited warranty-Sunpulse lamps are warranted to the original purchaser for 1 (one) year from the date of purchase against defects in material and workmanship.

1 (One) year limited warranty-Sunpulse Splitters are warranted to the original purchaser for 1 (one) year from the date of purchase against defects in material and workmanship.

1 (One) year limited warranty-Sunpulse Watering systems are warranted to the original purchaser for 1 (one) year from the date of purchase against defects in material and workmanship.

During this period your product will be repaired or replaced at our discretion. This warranty does not apply to improperly installed, handled, abused, or if the product has been repaired or altered by unauthorized agencies.

This warranty applies only to SunPulse lamps, Splitters & Watering systems purchased at authorized dealers.

All warranty claims should be handled directly through the manufacturer and not your garden dealer.

If you suspect you have a warranty claim, please contact the warranty department toll free at 1-800-667-9070 (Monday-Friday 9 AM to 6PM PST) to request RMA. Many times we are able to immediately solve problems over the phone or a simple email.

If there is a warranty issue you will be given an RMA number and the proper mailing address to send in your product for repair or replacement.

You **MUST** include with your product when sending in for repair or replacement:

- The complete product and all its parts.
- Clear copy of your original receipt
- RMA number that was provide to you by phone or e-mail
- Name, phone number and return address
- Description of lamp issue
- What Ballast operated on