



# The **QUICK60+**<sup>®</sup> System Warranty

It's the simple way to make sure you're completely covered

## Simply better coverage

**QUICK60+**<sup>®</sup> is the industry's original and most comprehensive system warranty, providing coverage for QUICKTRONIC<sup>®</sup> ballasts and the SYLVANIA lamps they power. As the originator of the System Solution<sup>®</sup>, we have unparalleled lamp and ballast technology — within one company — that enables us to produce systems that perform better and are more reliable. Of course we design our ballasts and lamps to be compatible with other manufacturers' products and back their operation accordingly, but our systems approach allows us to back our systems with a warranty that simply gives you better coverage.

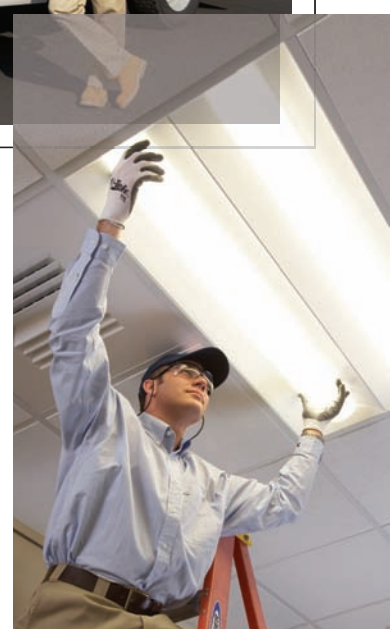
It starts with the ballast. When you purchase any QUICKTRONIC ballast, it's warranted for a period of up to 60 months. Then, when you add SYLVANIA lamps, you benefit from additional coverage for those lamps; that's the PLUS.

More combinations and wider applications provide the broadest range of coverage available in the industry. Another benefit comes each time you group relamp, as the lamp portion of the warranty will extend for an additional term. In short, if you have SYLVANIA ballasts and lamps, you're covered — it's that simple.

## Simply peace of mind

When you specify SYLVANIA electronic ballasts and lamps, your installation will enjoy the highest available levels of performance, and you will enjoy the added benefit of peace of mind. If there is an issue, you'll never need to worry about whether it's the lamp or it's the ballast, and you won't get caught in the middle of solving the problem (we may argue with ourselves, but you won't have to!). All it takes is a phone call and you can get back to business. The bottom line is these are our products, and we stand behind them as no one else can.

See [www.sylvania.com](http://www.sylvania.com) or [www.mysylvania.com](http://www.mysylvania.com) for **QUICK60+** Lamp and Ballast Limited Warranty details.



## Simply better service

Only **QUICK60+** offers you a choice of three service options to resolve warranty claims for ballasts, including our unique "Fixtureside Assistance<sup>SM</sup>" program from our own nation-wide service organization, SYLVANIA Lighting Services. At our discretion, we will dispatch a trained technician to make a service call to resolve any issues with our products.

Our people taking care of our products ensure that you get the level of expert service you deserve. Of course, OSRAM SYLVANIA can also coordinate ballast replacement with an independent service provider, or you can manage the replacement yourself and we will determine labor reimbursement costs. OSRAM SYLVANIA will determine which option best suits your needs to make sure you're covered.



# QUICK60+®

## Makes it simple no matter who you are

The **QUICK60+**® warranty is simple to put to work. If you have SYLVANIA electronic ballasts and lamps — you're covered. Just call 1-800-LIGHTBULB (1-800-544-4828) and request warranty service. Any installation of QUICKTRONIC® ballasts and SYLVANIA brand lamps is covered by **QUICK60+** for periods defined in the warranty and by the date codes incorporated on all of our products. As an added value, by simply registering the installation, all warranty periods will be defined by the actual date of installation providing complete assurance that you'll receive the coverage you deserve. If there's ever a problem, it's not a problem — you won't have to look up old records and worry about who's responsible. It's that simple.

### Simple for fixture manufacturers

Any lighting manufacturer that installs QUICKTRONIC ballasts in their fixtures can provide their customers with a system warranty once SYLVANIA lamps are installed. Whether the lamps are installed in the factory, or they arrive through distribution, the system is covered. In effect, OEMs can provide customers with a great deal of added value by installing SYLVANIA ballasts and lamps — it's that simple.

### Simple for lighting distributors

Lighting system upgrades and retrofit installations are an important part of any electrical distributor's business. **QUICK60+**® allows a distributor to offer customers a comprehensive system warranty in

addition to their other value added services. And since the lamp portion of **QUICK60+** renews when an installation is group relamped, distributors can offer added value to future sales of SYLVANIA brand lamps. Peace of mind today and tomorrow — it's that simple.

### Simple for contractors

Using QUICKTRONIC ballasts and SYLVANIA lamps allows a contractor to provide an added value to their customers. Once the system is installed, the contractor can utilize the strengths and services of the nationwide SYLVANIA organization to assist in standing behind the project if the need arises. Added assurance — it's that simple.

### Simple for end users

Today's users of lighting systems demand better performance — higher lumen output, lower energy usage, better color characteristics and more responsive control capabilities — all with worry free operation. OSRAM SYLVANIA has the resources in both lamp and ballast technology to deliver the performance, while **QUICK60+** provides the industry's most comprehensive and worry free system warranty. End users enjoy a lighting system that is high performance without being high risk — it's that simple.

For lamp replacements OSRAM SYLVANIA will send lamps to your facility (NO LABOR FOR LAMPS).



# QUICK60+® Simply the Best

For complete energy saving system details covered by this warranty, refer to the Ballast Technology Applications & Specification Guide on [www.sylvania.com](http://www.sylvania.com)



For Orders and General Information in the United States:

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Westfield, IN 46074

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Fax: 800-762-7192

**National Accounts**  
Phone: 800-562-4671  
Fax: 800-562-4674

**Industrial Commercial**  
Phone: 800-255-5042  
Fax: 800-255-5043

**Consumer Products**  
Phone: 800-842-7010  
Fax: 800-842-7011

**Display/Optic**  
Phone: 888-677-2627  
Fax: 800-762-7192

**SYLVANIA Lighting Services**  
Phone: 800-323-0572  
Fax: 800-537-0784

For Orders and General Information in Canada:

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Mississauga, Ontario L5S 1S4

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**Consumer Markets**  
Phone: 800-720-2852  
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**Display/Optic**  
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