PRECISION POWER. PERFECT LIGHT.

Warranty

LED Drivers

Hatch Transformers Inc. (HTI) warrants that its Electronic LED Drivers are free of defects in material and workmanship for a time period of 3-5 years from the date of invoice, when operated for no more than 4000 hours per annum at an average daily operational load of no more than 12 hours.

Electronic HID Ballasts

Hatch Transformers Inc. (HTI) warrants that Electronic HID ballasts sold by HTI (other than ballasts specifically made for use in street lighting) are free of defects in material and workmanship for a time period of 3 years at 80C max case temp and 5 years at 75C max case temp from the date of invoice, when operated no more than 12 hours per day per annum.

Electronic Low-Voltage Transformers

This warranty covers all products with part numbers beginning with the following prefixes: RS, VS, IS, PS, PB, TS, VJ, VE and HA. Any other products sold by Hatch with part numbers not beginning with one of these prefixes are also covered by this warranty if they can be categorically defined as electronic transformers. Hatch Transformers Inc. (HTI) warrants that its Electronic Transformers are free of defects in material and workmanship for a time period of 3 years from the date of invoice, when operated for no more than 4000 hours per annum at an average daily operational load of no more than 12 hours.

Legacy Fluorescent Ballasts

Hatch Transformers, Inc. (HTI) warrants that Electronic Fluorescent ballasts (FR, HR, and SWB Series Ballasts) sold by HTI are free of defects in material and workmanship for a time period of up to 3 years depending on the model from the date of invoice, when operated no more than 12 hours per day per annum.

Electronic Fluorescent Ballasts

Hatch Transformers, Inc. (HTI) warrants that Electronic Fluorescent ballasts (HC and HL Series Ballasts) sold by HTI are free of defects in material and workmanship for a time period of up to 5 years depending on the model from the date of invoice, when operated no more than 12 hours per day per annum.

Magnetic Products

Hatch Transformers, Inc. (HTI) warrants that Magnetic and Transformer products sold by HTI are free of defects in material and workmanship for a time period of up to 3 years depending on the model from the date of invoice.

Remote & Landscape Transformers

This warranty provided by Hatch Transformers Inc. (HTI) covers all remote and landscape transformers (herein referred to as “transformers”) with part numbers beginning with the following prefixes: GLS and GLT. Any other products sold by HTI with part numbers not beginning with one of these prefixes are also covered by this warranty if they can be categorically defined as sealed enclosure remote or landscape transformers