

Limited Warranty Statement

Ideal Air™ Commercial Grade Products

APPLICABLE PRODUCTS:

Mini Split Air Conditioners and Heat Pumps (Part #s 700485, 700490, 700495, 700500, 700505, 700510)
Commercial Grade Dehumidifiers (Part #s 700895, 700896, 700897, 700899)
Commercial Grade Portable Air Conditioners (Part #s 700875, 700877, 700881)

WARRANTY: Sunlight Supply, Inc. warrants to the original owner of this product, should it prove defective by reason of improper workmanship and/or material, that the defective parts are warranted for a period of ONE YEAR. This warranty is not transferrable.

DIRECTIONS FOR WARRANTY CLAIMS: The following specific steps must be followed to qualify for warranty claim:

1. DO NOT return the product to the reseller from where it was purchased. Instead, please contact Ideal Air Support at (877) 9-IDEAL-1 or support@Ideal-Air.com. Ideal Air Technical Support will provide troubleshooting assistance to help identify any failed parts, and determine if the item qualifies under the terms and conditions below.
2. If a product is authorized for warranty by Ideal Air, the owner may choose from one of three options below:
 - a. Ideal Air will provide a new or refurbished part and provide phone technical support to help the owner make the repair themselves;
 - b. For difficult repairs, Ideal Air will pay (up to \$300 per repair) for a qualified professional repair technician to perform a repair and provide the warranted replacement part;
 - c. The owner can request to have Ideal Air Technicians perform the repair, provided the owner pays the shipping costs to deliver the product to the Ideal Air repair location. Ideal Air will make needed repairs and pay for shipment of the product back to the owner.

TERMS AND CONDITIONS:

- A. **REPLACEMENT PARTS.** Sunlight Supply, Inc. will replace any defective part without charge for the part. Replacement parts are warranted for the remainder of the original applicable warranty period. Defective parts may be required to be supplied to Sunlight Supply, Inc. in exchange for the replacement part and become the property of Sunlight Supply, Inc.
- B. **NO LABOR.** This limited warranty DOES NOT INCLUDE LABOR or any other costs incurred for service, or replacement of the parts or product except where pre-approved by Ideal Air Technical Support. This includes maintenance, repair, removing, replacing, installing, complying with local building and electric codes, shipping or handling.
- C. **MAINTENANCE REQUIRED.** Ideal Air products are designed to be maintained by the owner, and the owner is solely responsible for all labor and other costs involved in owner-required maintenance. Instructions for air filter cleaning and other maintenance procedures can be found in the Owner's Manual for the product. Failure to maintain an Ideal Air product may VOID its warranty.
- D. **PROPER INSTALLATION.** This Limited Warranty applies only to products that are installed according to the INSTALLATION INSTRUCTIONS. Failure to adhere to the Installation Instructions may VOID this warranty.
- E. **MODIFICATIONS.** Modifications to the equipment or systems will VOID this warranty.
- F. **PROOF OF WARRANTY QUALIFICATION:** The warranty period begins at the time of purchase. Proof of purchase shall be an original sales receipt. It is strongly suggested that end-users save their sales receipt. In the absence of the sales receipt, the warranty period shall be begin 90 days after the date of manufacture found on unit (in some cases, within the serial number).
- G. **EXCLUSIONS:** This limited warranty DOES NOT COVER: property damages, malfunction or failure of the product, or personal injury caused by or resulting from: (a) accident, abuse, negligence or misuse; (b) operating the product in a corrosive or wet environment containing chlorine, fluorine or any other hazardous chemicals; (c) products that have had a serial number or any part thereof altered, defaced or removed; (d) product used and/or installed in any manner contrary to the Installation and/or Operation Manual; or (e) damage caused by force majeure or the result of power surge damage caused by lightning and fluctuations in or interruptions of electrical power. Owners are strongly encouraged to be prepared by keeping a back-up source of heating/cooling in case of emergency.
- H. **LIMITATIONS:** This Limited Warranty shall not be enlarged, extended or affected by:
 - a. Any technical advice, information, and/or service to Owner in connection with the product.
 - b. Under no circumstances shall Ideal Air be held liable for: (i) damages to person or property; (ii) loss of revenue or profit; (iii) removal or disposal of system, resulting from any product defect.
 - c. Some states do not allow limitations on warranties or exclusions or limitation of damages, so the above limitations or exclusions may not apply.
 - d. This Limited Warranty is valid only in the continental United States, Alaska and Hawaii, and it is not transferable.